

## **PRIVACY POLICY**

This Privacy Policy describes the information we, “belsexp.com” , collect and how we use that information.

In order to register our service, we must ask you to provide us information about yourself, including name, address, phone number and email address. We take the privacy of your information very seriously and will use your information only in accordance with the term of this Privacy Policy. We will not sell or rent your personally identifiable information or a list of our customers to third parties. We will not disclose you personally identifiable information to any person who is not our employee outside of our office and warehouse. By accepting the Privacy Policy in registration, your personal information will be stored and processed on our computer and our secured database. If you object to your personal information being transferred or used as described in this privacy Policy, please do not register for “belsexp.com” service.

### **Payment Transaction Information**

When registered user uses “belsexp.com” to pay service charges or shipping charges thru our merchant account gateway or Paypal, our user’s sensitive information is encrypted. “belsexp.com” will never ask user to send user’s personal sensitive information by phone, email or fax.

If user found any of your sensitive information been using by any one else, please feel free to contact us.

## CONDITIONS OF CONTRACT

### DEFINITIONS

On this website,

“we” “our” and “us” refer to BELS Trading LLC (BELS), its subsidiaries and branches and their respective employees, agents and independent contractors.

“Our website” refers to “belsexp.com”

“You” and “your” refer to the shipper, its employees, principals and agents.

“Package” means any container or envelope that is accepted by us for delivery, including any such items tendered by you utilizing our automated systems, meters, or website.

“Shipment” means all packages which are tendered to and accepted by us on a single Order.

“Order” refers to “Shipment Order”.

### AGREEMENT TO TERMS.

By creating an Order on our website means you create a single contract/agreement to authorize us as your freight agent to handle your shipment described on our website. The Order shall be binding on us when the shipment is accepted. By creating an Order, you agree:

- To authorize us to accept delivery of package at the U.S. delivery address on your behalf and appoint us as your freight agent to forward the package to the shipment address you state on your Order.
- We have the right to open and inspect a shipment without prior notice to you.
- We have the right to consolidate your multi-shipments into a single Order.
- We have the right to split your shipment into multi-Orders.
- We may perform any of the following activities on your behalf.
- Completing your order if any article of your order is not completed.
- Amend product or address information.
- Preparing shipping document or supporting document if applicable.
- We tender your package to our partners, couriers or co-load agent.

You acknowledge and agree that the services do not include customs or taxes (except where clearly stated) and that we are not a customs agent or broker. We are solely responsible for the export of your packages and shipments. You are solely responsible for the total payment of handling charge, shipping charge, all customs, duties, tariffs, taxes, or other charges or fees of any nature relating to the shipment.

### YOUR OBLIGATIONS.

You warrant that all information you provided in the shipment is properly described on

the Shipment Order and is acceptable for transported by our couriers and deliverable. You are responsible for all charges, including transportation charges and all duties, customs assessments, governmental penalties, and fines, taxes, and our attorney fees and legal costs, related to this shipment.

## LOSS, DAMAGE AND DELAY

We do not provide package liability or all-risk insurance. We will make every reasonable effort to tender your Shipment to our partner couriers according to our regular delivery schedules and your best interest. Your shipment will be tendered to our couriers from the next business day immediately after full payment of the shipping Order charges, but these are not guaranteed and are not binding. We are not liable for any damages or loss caused by delays. We are not responsible for any shipment to our U.S. Addresses. Only proof of delivery from ground couriers DHL, FedEx and UPS will be considered by us.

If your recipient accepts the shipment without noting any damage on the delivery record, we will assume the shipment we forwarded in good condition. In order for us to consider a claim for damage, the content, original shipping cartons and packing must be made available to courier for inspection.

Our limited liability of loss, damage or delay is \$9.07 per pound. Maximum liability for loss, damage or delay is limited to 100USD per Order.

## RESPONSIBILITY FOR PAYMENT AND REFUND POLICY

All shipping charges are prepaid

Even if you give us different payment instructions, you, the register user on “belsexp.com”, are responsible for the following:

1. Users will always be primarily responsible for all charges, including transportation charges, and all duties, customs assessments, governmental penalties and fines, taxes, and our attorney fees and legal costs, related to the shipment Order.
2. Payment must be made prior to shipment is tendered to our partner courier.
3. You also will be responsible for any costs we pay incur in returning your shipment to you or warehousing it pending disposition.
4. No refund shall be made due to above user’s responsibility for payment.

## METHOD OF PAYMENT

1. Paypal: we use Paypal as external payment gateway to collect shipping charges from you. We are not responsible for any fault caused by Paypal. Please refer to Paypal.com’s term and conditions for claim or call us for detail.
2. Credit Card Authorization: You will be making payment based on the shipping charges from you shipping orders. By entering your credit card information, you authorize belsexp.com and its merchant gateway to collect fund from you credit card. All shipping charges are prepaid. The shipping charges based on you shipping orders are not

refundable. Any loss, damage and delay of your package must make a claim guided by the term of LOSS, DAMAGE AND DELAY.

Export Control, Please refer to courier's terms and conditions

Air Carriage Notice. Please refer to courier's terms and conditions

Road Transport Notice. Please refer to courier's terms and conditions